

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 23<sup>rd</sup> January 2018**  
**In C.G.No:234/ 2016-17/Nellore Circle**

***Present***

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

***Between***

Smt. C. Ramanamma,  
Ramapuram,  
Varikuntapadu (M),  
Nellore – Dist

Complainant

***AND***

1. Assistant Engineer/O/Varikuntapadu
2. Assistant Divisional Engineer/ O/Udayagiri
3. Divisional Engineer/O/Atmakur

Respondents

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**ORDER**

1. Smt.C.Ramanamma of Ramapuram (V) Varikuntapadu (M) presented a complaint before this Forum during the Vidyut Adalat conducted at Atmakuru on 07.12.2016. The complainant in her complaint has informed that three buffalos were electrocuted at Ramapuram (V) two months ago and all the three buffalos were dead. Each buffalo is valuing Rs. 50,000/- She has further informed that she had already submitted F.I.R. copy, Veterinary Doctor Report and death certificate along with her application to the department personnel. But the compensation is not yet arranged. Hence requested to resolve the grievance.
2. The Respondent. No.3 in his written submission has elucidated that the ex-gratia proposals submitted by them were sanctioned on 19.09.2017 and an amount of Rs.

  
ESPATCHED  
ATF  
30/1/18

o/c

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60,000/- were paid to the complainant vide Cheque No.057250 Dt: 19.09.2017 and thus resolved the grievance.

3. Since the Respondents have arranged the compensation, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23<sup>rd</sup> day January 2018.

Sd/-  
Member (Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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8/1/18